



P R O C U R E M E N T

Report to: STAR Joint Committee
Date: 16th March 2022
Report for: Information & discussion
Report from: Nichola Cooke, Assistant Director

Report Title

Quarter 3 5-STAR Performance 2021/22 and New Measures for 2022/23

Summary

The purpose of this report is to:

- Inform STAR Joint Committee of the 2021/22 Quarter 3 key performance measures of STAR Procurement
- Discuss and agree key performance measures for 2022/23

Recommendations

The recommendation of this report is that the STAR Joint Committee:

- Note the content of the report and discuss the performance to the end of Quarter 3 for 2021/22
- Agree key performance measures for 2022/23

Contact person for access to background papers and further information:

Name: Nichola Cooke
Phone: 07711 454555

Background

Financial Impact:	Savings secured
Legal Impact:	No legal challenges to report
Human Resources Impact:	None
Asset Management Impact:	None
E-Government Impact:	None
Risk Management Impact:	No significant risks to report
Health and Safety Impact:	None

Consultation

No public consultation required

1. 5-STAR Quarter 3 Progress Report

- 1.1. The Quarter 3 results are included in Appendix 1.
- 1.2. In order to allow comparison the following results were achieved in 2020/21 and in Q1 and Q2 2021/22. However, please note that figures do fluctuate over a year and some are best taken annually rather than quarterly.

KPI	2020/21 Total	2021/22		
		Q1	Q2	Q3
Savings	£6,135,287	£1,460,105	£3,782,145	£4,540,000
Return on Investment	3.8x	0.9x	2.3x	2.8x
Income	£134,890	£226,943	£410,865	£417,042
SV against contract value	28%	35.5%	35%	35.9%
Local spend	53.9%	52.7%	56.1%	51.7%
Verified spend	90%	89%	88.7%	89%

2. 5 STAR Performance Measures for 2022/23

- 2.1. Each year, STAR Procurement review the 5 STAR Measures to ensure they remain fit for purpose and continue to drive continuous improvement through stretched targets that are relevant to Council priorities.
- 2.2. Due to high levels of uncertainty last year, the targets and measures for 2021/22 remained the same as 2020/21.
- 2.3. There remains volatility and uncertainty over what may be achievable over the next 12 months, therefore we propose that a cautious approach is taken and that a majority of targets remain the same for 2022/23. We are required to deliver income into the STAR budget and the 'in-year income target' will be set at the start of the new financial year
- 2.4. The proposed measures and targets for 2022/23 are:

Measure	Description	Target
Commercial	Ratified savings to be broken down into: - Revenue - Capital - Carry Over	£5.6m
	Return on Investment	2
	Income broken down by: - Long-term SLA - One-off activity	TBC
Communities	Social Value	25%

	- Social Value Target Against Contract Value	
	Local Spend: - Local Authority spend as percentage of total controllable spend	50%
Compliance	Verified spend as percentage of total controllable spend	90%

3. **Recommendations**

3.1. It is recommended that STAR Joint Committee:

- Note the content of the report and discuss the performance to the end of Quarter 3 for 2021/22
- Agree key performance measures for 2022/23

Report Appendices

1. 5-STAR 2021/22 Quarter 3 Performance Management Results